

TEXAS STUDENT DATA SYSTEM
TEAL Update for
ESC Champions – Sept 2013

September 11, 2013

Texas Education Agency



Key Points for ESCs

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- Monthly updates on the 2nd Wednesday
- Recent changes to TEAL
- Opportunity for Questions and Feedback
- Webinars are recorded

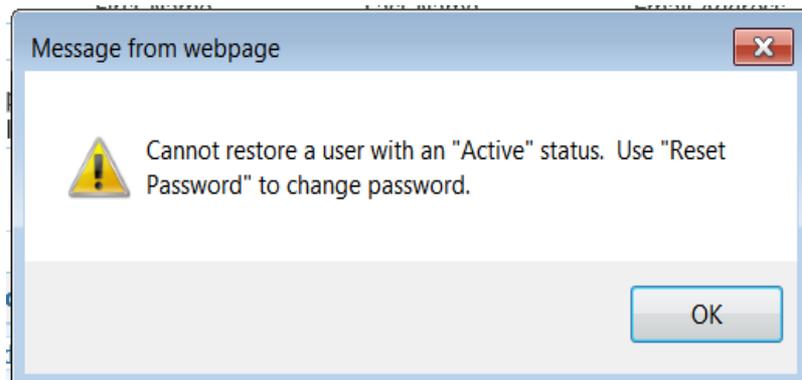


Considerations for Feedback

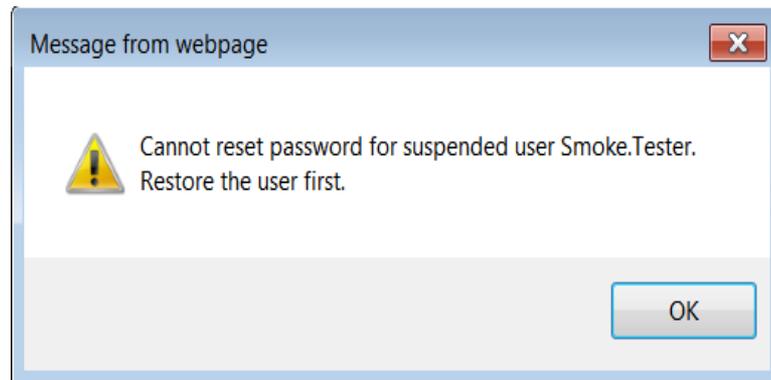
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- Is there anything in TEAL that works particularly well for your users or for users in the field?
- How can we help?
- What are you seeing?

1. New pop-up message on the *Manage Other Users* page to alert administrative users if they attempt to:
 - a. Restore an active identity (displays an alert saying that user is already active) OR
 - b. Reset a password for a suspended user (displays an alert saying that user must be restored first).

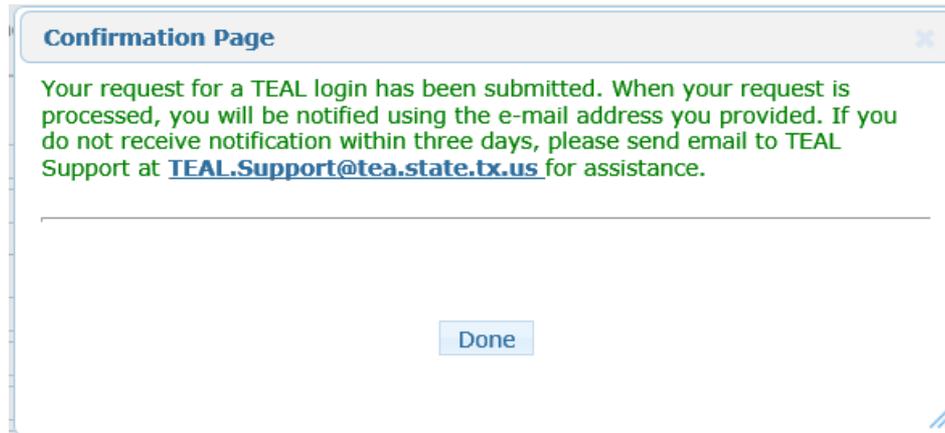


TEAL Update for ESC Champions



9/11/2013

2. The *Self Registration* page has been updated to display the confirmation message in a pop-up (the green or red message that previously appeared at the top of the page). It now has a “Done” button which redirects the user to the TEAL login page.





Highlights from Release on Aug 28, 2013

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3. Updated graphics and some processes in 'Help' screens and added new "Managing Your Requests" topic.

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Managing Your Requests

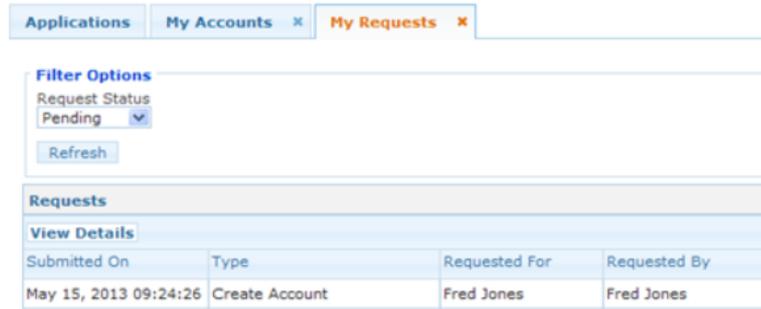
You can easily view your pending or completed requests to see what progress they have made through approvals.

- [Viewing Requests](#)
- [Cancelling Requests](#)

Viewing Requests

Follow these steps to view requests:

1. Click **Requests I've Submitted**. The **My Requests** tab appears:



Requests			
View Details			
Submitted On	Type	Requested For	Requested By
May 15, 2013 09:24:26	Create Account	Fred Jones	Fred Jones

The view shows the following information:

- **Submitted On:** the date and time submitted

This new topic explains how users can view pending or completed requests and see what progress they have made in the approval process.

4. Fixed defect that prevented routing a role revocation request back to the Organization Approver. Previously, requests were erroneously routed back to the organization approver when
 - a. An end user attempted to revoke an existing role, OR
 - b. A service approver revoked a role for a userRevoking access should not require approval.

5. New enhancement on the *Self Registration* page allows identities to be created with a period in the last name. **Example: Mary St. James**
6. New enhancement to include the TEAL user name on email notifications when an update has been made to a user's profile. This includes updates to demographic data (name, birth, email info, etc), approver status (new or removed).

- 7. New enhancement on the *Requests I've Submitted* and *View All Requests* pages. Previously, the requests that had timed out due to inactivity by the approver were displayed as "Completed with Warning".

The message has been revised to indicate the approver did not act on the request in a timely manner.

Submitted On	Type	Requested For	Requested By	Service	Status	Result
2013-08-09 08:59:03:91	Account Add	Laura Test	Laura Test	ECOS for Entities	In Process	--
2013-07-12 11:40:28:75	Account Add	Laura Test	Laura Test	ECOS for Entities	Completed	 Failed - No Approver Activit
2013-06-28 09:09:46:00	User Data Chang	Laura Test	Laura Tapp		Completed	 Completed successfully
2013-06-28 08:46:57:21	Account Passwor	Laura Test	TAM Reverse Pa	ITIM Service	Completed	 Completed successfully

8. Changed the *Manage Others' Accounts* page to allow suspended users to be selected. Without ability to select a suspended account, the 'Restore Account' button could not be used. This affects CA and ESC support users.

Applications **Manage Accounts**

Filter Options

Accountholder (enter as comma-separated list of userids)

Accountholder's employing organization:
 Accountholder's authorized organization:
 Account status:

Application:

9 accounts. Click on Application field to edit account details.

<input type="checkbox"/>	Account Owner	Status	Application	Parameters
<input checked="" type="checkbox"/>	LoadTest.User338	suspended	Texas Records Exchange	Role(s) Granted: District Registrar Authorized Org: 057905 - DALLAS ISD Employing Org: 057905 - DALLAS ISD
<input type="checkbox"/>	Bastrop.Primary	suspended	Educator Certification Online System for Entities	Role(s) Granted: District_Principal Survey Authorized Org: 011901 - BASTROP ISD Employing Org: 011901 - BASTROP ISD

- 9. Changed the *View All Requests* page that was erroneously returning results for all users when the 'Requested By' field was completed.

Applications
View All Requests x

Filter Options

Request Status

Request Type

Requested For

Requested By

Time Period

Request search results (3 total)

View Details
Export Search Results
 Auto-refresh every seconds(s)

Submitted On	Type	Requested For	Requested By	Service	Status	Result
2013-09-04 13:07:38:269	Account Change	Raiona Tapp	Laura Tapp	ECOS for Entities	Completed	✔ Completed successfully
2013-09-04 12:39:22:202	User Data Change	Grumpy Dwarf	Laura Tapp		Completed	✘ Failed
2013-09-04 12:37:11:125	User Data Change	Grumpy Dwarf	Laura Tapp		Completed	✘ Failed

10. Enhanced on the *Request Approver Status* page to add descriptive wording regarding Alternate Approvers -

Independent School Districts (ISD) users that request to be an Alternate Approver for their organization must send school board meeting minutes to TEA's Computer Access team that authorize delegation of Primary Approver authority.

Applications | View All Requests x | Edit My Profile x

Approver Status Details

Approver Type
 Alternate Approver

Organizations whose users' requests you will approve

User ID

By clicking Submit, you accept the following terms:

1. As an approver, I accept responsibility for revoking a user's access to applications when access is no longer needed, such as when a user leaves the organization or changes roles.
2. I understand that failure to do so may result in unauthorized access to network resources and sensitive information. The consequences of any breach in confidential information because of my failure to revoke access when needed may include but are not limited to possible revocation of my access approval authority and/or sanctions against my employing organization.
3. Note: Alternate Approvers for Independent School Districts(ISD) must send school board meeting minutes that authorize delegation of Primary Approver authority to TEA's Computer Access team.

Submit Cancel

- 11. Enhancement to the *Manage Other Users* page to revise the text on the “Create New ...” button to “Create New User”.

Applications **Manage Users** x

Filter Options

User ID First Name Last Name Email Address

Organization Type Status Application

Users matching search criteria (0 total)

Create New User

<input type="checkbox"/>	User ID	First Name	Last Name	Birth Month	Birth Day	Email Address	Status
<input type="checkbox"/>	<input type="text"/>						

- 12. Changed the *Manage Other Users* page. After completing a search for users and exporting the results, two column headers were missing.

Applications **Manage Users**

Filter Options

User ID: First Name: Last Name: Email Address:

Organization Type: Status: Application:

Users matching search criteria (2 total)

<input type="checkbox"/>	User ID	First Name	Last Name	Birth Month	Birth Day	Email Address	Status
<input type="checkbox"/>	Laura.Tapp	Laura	Tapp	02	12	laura.tapp@tea.state.tx.us	active
<input type="checkbox"/>	Laura.Schoolie	Laura	Schoolie	02	12	laura.tapp@tea.state.tx.us	active

13. Enhancement on the *Self Registration* page to increase the allowable characters to the 'Street Address' field to match what already occurs on the name, email, job title fields.

Allowable characters are: a-z, A-Z, 0-9, the apostrophe, dash, period and space characters.

14. Enhancement to the error message displayed when users have locked their accounts by entering an invalid password. These users can restore access via the "forgot password" functionality, but this is not obvious.

The new message text contains a link to the "forgot password" page. The user is required to enter the user name, prompting TEAL to retrieve security questions. If the questions are answered successfully, TEAL resets the user's password and sends them an email.



TEXAS EDUCATION AGENCY

Account Locked

This account has been locked due to multiple failed login attempts.

You can unlock your account by [clicking here](#) and answering your security questions. You will receive an email with a new password.

If you cannot remember the answers to your security questions or need further assistance, please contact TEA Computer Access directly at computer.access@tea.state.tx.us.

15. Enhancement on the *Edit My Profile* page to exempt linked TEASE accounts from deletion when changing organization types.

Previously all application accounts (except ECOS Educator accounts) were deleted when a user's organization type was changed. Now both ECOS Educator accounts and linked TEASE accounts will remain if a user's organization type is changed.

18. Change to the *Self Registration* page. Previously this page was not displaying correctly in the Internet Explorer 8 (IE8) web browser.



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